

**DATA SHEET** 

# MaxLive 2018 Supported Applications





## **Supported Office Applications**

- Microsoft Outlook 2010\*, 2013, 2016\*\*\*
- Microsoft Outlook for Office 365 (Desktop Version)
- Microsoft Outlook for Office 365 (Web Version)\*\*
- Microsoft Word 2010\*, 2013, 2016\*\*\*
- Microsoft Word for Office 365 (Desktop Version)
- Microsoft Excel 2010\*, 2013, 2016\*\*\*
- Microsoft Excel for Office 365 (Desktop Version)

It's recommended to install the latest updates for Microsoft Office. Word support requires Maximizer CRM Live Word Integration Add-on. Outlook support requires Maximizer CRM Live Outlook Integration Add-on. The 32-bit and 64-bit versions of Word and Outlook are supported. Integration is not supported on Mac O/S.

Excel 2013 or 2016 is required to use Maximizer Connect for Excel Quote.

### **Supported Internet Browsers**

- Microsoft Internet Explorer 11
- Microsoft Edge\*
- Google Chrome\* for Windows
- Google Chrome\*\* for Mac
- Mozilla Firefox\* for Windows
- Mozilla Firefox\*\* for Mac

## **Supported Devices for Mobile Access**

- iPhone, iPad, iPod Touch (Supported iOS 3.5, 4, 5, 6, 7, 8, 9, 10, 11)
- Android devices (Supported Android 2.1 to 2.3, 3, 4, 5, 6, 7)

<sup>\*</sup>Word and Outlook Integration Add-on not supported with Microsoft Office 2010 "Click to Run" version

<sup>\*\*</sup>Integration is through <u>Maximizer Connect for Outlook 365 add-in</u>. An Office 365 email account is required. Office 365 ProPlus is not supported.

<sup>\*\*\*</sup>Word and Outlook integrations Add-on not supported with Microsoft Office 2016 Microsoft Store version

<sup>\*</sup>Microsoft Word Integration Add-in and Advanced Export to Excel are not supported.

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# **Supported Imports**

- Microsoft Outlook Contacts
- XLS, CSV and Tab-delimited
- MXI

# **SharePoint Integration**

- Maximizer CRM customer information may be viewed from Microsoft Office SharePoint Server 2007 (MOSS) using the Business Data Catalog (BDC).
- The generated Maximizer CRM Application Definition File used with the BDC is available with the Maximizer CRM Customization Suite.